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BlueFirePoker Statement » Bluefire Poker Announcements

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BillyMurphy
Administrator
Poker Pro
32 Posts

BlueFirePoker Statement

14 Dec 2011 at 1:40am

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Hello Members,

I am a co-founder of BlueFirePoker and started the site with Phil. A former professional player myself, we started BlueFirePoker with the goal of creating the highest quality training content for players looking to get an edge, and we built a team that has enabled us to make that possible.

We at BlueFirePoker are sad to see Phil leave. It's been a privilege to work with a player of his caliber—he has contributed a lot to the game and this community. Since his announcement, there has been a lot of conversation in the community about his departure. We would like to clarify some of the confusion.

We want to start by saying we would like to extend our apologies for the miscommunication about moving Phil's important message to the community. The announcement was moved from the blog section of our website to the forums. We also announced the statement via our Twitter feed, with a link to the announcement, but it still led to some confusion as to where the message had gone.

We are going to continue to seek the top talent in the poker community to create the best videos and content for our subscribers. We have formed a team that enables our subscribers to have access to top-tier coaches— across cash games, SNGs and MTTs. We'll continue to build on what we've created and will have opportunities on the way to improve the BlueFirePoker experience for the thousands of subscribers who use our training resources.

Let us know what you'd like to see and any questions you have. Also, visit <http://www.bluefirepoker.com/announcementfaq.htm> for additional information.

Thank you for helping us make BlueFirePoker the best poker training resource available.

Billy Murphy
Co-founder
BlueFirePoker



ruogogo
Poker Newbie
4 Posts

Re: BlueFirePoker Statement

14 Dec 2011 at 2:45am

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BillyMurphy wrote:

Why did Phil leave?

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Sign up today for unlimited access to all our videos and improve your skills!

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Top June Posters

NAME	POSTS
jackypoker58	0
GGLYAH1	0
grominator	0
nbarbe	0
kneegrowpleez	0
spikie	0
IvaGold	0
syneze	0
crosas	0
zlodey	0

June Chip Leaders

NAME	CHIPS
jackypoker58	0
GGLYAH1	0
grominator	0
nbarbe	0
kneegrowpleez	0
spikie	0
IvaGold	0
syneze	0
crosas	0
zlodey	0

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Phil has made a lot of videos for BlueFirePoker over the years and decided to move on.

Lol...

You call that a reason ? That's why Phil is leaving ?

I want to know the real reason, why Phil is leaving.

Maybe only Phil himself knows, and he doesn't want to make it public, that is acceptable.

I want to know if there was something happened between you co-founders , which makes Phil leaving. For me, it matters.



mmwhops
Poker Newbie
29 Posts

Re: BlueFirePoker Statement

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14 Dec 2011 at 3:04am

First of all, Billy, I feel for your loss. As it is most clearly your loss, and not Phill's. Maybe even more, it's the loss of your customers who signed up for the content provided by Phil and also Martin, who are now left with a pretty much worthless piece of educational material. Please don't bring historical material into the equation because no single idiot signed up, only to watch the old content. We all signed up expecting new content on a regular basis!

Now there are plans to assign new coaches, but they are not the reason I signed up with BFP. I also find the MTT top tier coaches somewhat overrated, and actually only have a high respect for Aaron Beene. Although the other guys are OKish, they in NO WAY AT ALLLL justify a 400\$ p/year coaching rate.

I could go on and on as to why I strongly disagree with your standpoint on refunds, but it comes down to one main thing. We as HIGHLY PAYING customers, have a highly reasonable right to be compensated because of this sudden departure. I have paid 400\$ for a year of Phil Galfond and DrGiggy video's and have only gotten to enjoy 5 months of it, not even taking into account the recent STRONG reduction in contributions of both Phil as DrGiggy.

Therefore I ask once more, do you respect us enough to come up with any form of compensation towards people who have paid 400\$ up front, for services they know won't be provided to them. In case you don't, you are leaving NO REASON AT ALL for me, or any of your other customers to stay with you in the future.

I suggest you give it a second thought, because singlehandedly I couldn't give a rat's ass who you sign as I would not want to have anything to do with a company that did not respect me enough to compensate me for services I have paid for but will never receive. Second and last suggestion, is you take a very good look at your rates, and start adjusting them to the quality being offered. With all respect to the remaining team members, but without Phil and DrGiggy this site is nowhere near worth 400\$ a year!!!! Regardless of who comes on the staff to replace them.



NaimZu
Poker Trainee
60 Posts

Re: BlueFirePoker Statement

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14 Dec 2011 at 3:09am

This site was always promoted to be the site with Phil Galfond and now hes gone without a reason (to the public).

What are your steps to compensate for that loss ?

Re: Re: BlueFirePoker Statement

14 Dec 2011 at 3:13am



NaimZu
Poker Trainee
60 Posts

mmwhops wrote:

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With all respect to the remaining team members, but without Phil and DrGiggy this site is nowhere near worth 400\$ a year!!!! Regardless of who comes on the staff to replace them.

With all respect to the pre-poster but if you could sign Phil ivey, Tom Dwan and Randy Lew 400\$ would be a bargain !



mmwhops
Poker Newbie
29 Posts

Re: Re: Re: BlueFirePoker Statement

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14 Dec 2011 at 3:17am

NaimZu wrote:

With all respect to the pre-poster but if you could sign Phil ivey, Tom Dwan and Randy Lew 400\$ would be a bargain !

LOL listen to yourself, Phil Ivey will not provide coaching content to whomever! Randy Lew is already committed to another Poker Training Site, and Tom Dwan is just so far fetched I'm not even gonna go into it.



Lumpizaver
Poker Newbie
43 Posts

Re: BlueFirePoker Statement

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14 Dec 2011 at 3:34am

It would be nice of you to update the OUR PROS part of your page, so we can see what we are actually paying for...



vapeANape
Poker Newbie
14 Posts

Re: BlueFirePoker Statement

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14 Dec 2011 at 4:58am

That's it? Jeeeee. FFS. Shows no respect for your paying customers. Sham of a business tbf. I predict your company will dramatically fail once people's subscriptions run out. You really could have dealt with this so much better.



DRaughter
Poker Newbie
8 Posts

Re: BlueFirePoker Statement

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14 Dec 2011 at 5:10am

Can't be too hard to give customers the opportunity to cancel their subscription and give them a refund for the remaining time they have an account. I signed up for Phil Galfond vids, being a PLO player. Now he's gone the site is almost worthless for me. Fix this soon please, not reacting at emails won't help you.



CasualObserver
Poker Newbie
3 Posts

Re: BlueFirePoker Statement

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14 Dec 2011 at 5:14am

That statement has a very full tilt feel to it. If Billy and the coaches wish for this to look like anything other than a money grab they should enter into some form of discussion on this topic.

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